Spring Financial Aid and Billing FAQ

We want to help answer questions you may have regarding your Spring registration bill and financial aid. These answers may allow you to avoid long wait times during our peak business season in January.

- **When will my bill be calculated?**
  - **December 1** - Student Business Services will begin calculating bills. Notifications will be sent out via email to your campus email address.

- **When will my aid pay out?**
  - **January 7** - Available aid will be moved to your student account with Student Business Services. Please remember aid will only be applied for those courses that count toward your degree.

- **When will my refund go out?**
  - **January 9** - If your aid is MORE than your bill, Student Business Services will begin processing refunds on a weekly basis. So, sign-up for e-Refunds (direct deposit) if you have not already done so.

- **When is the payment deadline?**
  - **January 12**

- **How much will I need to pay by January 12?**
  - At least 25% of your Spring bill. But your accepted aid (excluding parent loans) may be part of this 25%. A past due balance may prevent you from securing your classes for spring. If you have questions, please contact Student Business Services.

- **How do I tell my classes won’t be dropped?**
  - You will be sent a confirmation email from Student Business Services with Boko giving you the thumbs up! You can also check Registration Payment Confirmation on Texas State Self-Service.

- **When is my aid amount(s) actually determined?**
  - **February 1** - Your financial aid eligibility is based on your major and the enrolled hours that count toward your degree on this date. At that time, your aid may be adjusted, and you will be responsible for any amount due.

We hope this information helps and that you have a very successful semester.